



Equipment Type	Headset Type	Set up Information
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3Com

NBX 100 Handset	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp with power supply part# PS6300	
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Softphones	1) Any USB Headset	
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2102, 3101, 3102	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	May need headset & amp on 3102
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Aastra

480i, 9133i SIP IP Phone	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	
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53i, 55i, 57i	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	If using wireless, cannot use HL10, maybe GN1000 with some difficulty.
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Alcatel / Omni

Single Line Telephone 1000, 1050, 500, 550, 2000, 2730	Not Compatible	
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Single Line Telephone 1200C, 2111, 2112	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	
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Single Line Telephone 2410, 2412	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	
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Single Line Telephone 5101		5101 Modification required - contact phone supplier
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5200 Series - Console	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	
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5200 Series - Digital Handset	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	Auto Programming
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Starswitch - Console	1) Silvertongue Headset & ST7000 Acoustic Limiter with 2 prong plug 2) Soundpro Headset & Amp with 2 prong plug 3) Jabra Headset & Amp with 2 prong plug 4) Plantronics H top & P10 Amp	Option 2 - Adjust Mic setting on Amp to C Option 3 - Adjust GN8000 setting to G
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Equipment Type	Headset Type	Set up Information
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Starswitch - Digital Handset	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	Release/headset key is programmable
Starswitch - Reflexes	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	Auto Programming
4300 Series - Console	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	Auto programming
Digital Handset 4321 4304 & Others	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	4321 & 4304 headset compatible if operating in ACD groups
4200 and 4400 Series - 4001, 4003, 4010	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	Phone does not have headset port and cannot be programmed
4011, 4012, 4020, 4023, 4034, 4035, 4040	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	Phone does not have headset port but can have release/headset key programmed
4098 IP Phone 4059 Console	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	Plugs into handset port
DECT Handsets - 4074B	Not Compatible	
DECT Handsets - 4074H, 200	1) Silvertongue Headset & Amp Cord with M002 2) Soundpro Headset & SP5025 cord 3) Jabra Headset & Curly Cord part# GN88000146 4) Plantronics H top & Modified SP9007 Cable with 2.5mm plug	M002 modification suits the 2.5mm headset jack for corded phones (charges apply)
Alcatel IP Phone 4018, 4019	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	Connect via handset port Some 4019 models have 3.5mm headset port
Alcatel IP Phones 4028, 4038, 4068 Alcatel Omni 4029, 4039 4068 is Bluetooth compatible	1) Silvertongue Direct Connect with 3.5mm plug mod part# M013 2) Soundpro Direct Connect with 3.5mm plug mod# M013 3) Jabra Direct Connect with 3.5mm plug mod# M013 4) Plantronics H top & Modified SP9007 Cable with 2.5mm plug	3.5mm headset port; program speakerphone key (Settings/Phone/Jack/Select Headset)
IP Phone 4047	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	
Omni UFKT 10D UF Director UF Executive UF Standard UF 15	1) Silvertongue Direct Connect with reversed RJ 2) Soundpro Direct Connect with reversed RJ 3) Jabra Headset with R Cord 4) Plantronics H top & A10-16 with reversed RJ	Phones can be programmed except UF 15 Program Headset #56# Note: Use setting 6 on GN Smart Cord

Equipment Type	Headset Type	Set up Information
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Omni Keyphone	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	
Omni T200	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	Option 3 - Setting C
Pimphony IP Softphone	1) Jabra Headset & USB Adapter 2) Plantronics H top & DA40	Wireless headset requires USB

Electronic Hookswitch for Wireless Headsets:
 Use Plantronics Electronic Hookswitch (Polaris part# AP-2A) instead of HL10 handset lifter with any Plantronics Wireless Headset. Use Jabra HHC Adapter with GN9350 or GN9120 EHS versions instead of GN1000 handset lifter (Polaris part# GN14201-09). Compatible on: Alcatel IP Touch 4068, 4028, 4038, 4029, 4039.

Aria / LG System Telephones 16/28/34/100/148/162/186	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	Program: TRAN/PNG, 5, 7 enables, TRAN/PNG, 5, 7 disables; MON is used to answer and end calls.
Select Keysets - 34E/100/186	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	Program: TRAN/PNG, 5, 7 enables, TRAN/PNG, 5, 7 disables; MON is used to answer and end calls.
System Telephones 20, 50, 300, 600	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	Program: TRAN/PNG, 5, 7 enables, TRAN/PNG, 5, 7 disables; MON is used to answer and end calls.
LKD8DS	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	
Aria 7000 series LKD30DS etc LDP-700 IP Handsets	1) Jabra Headset with GN8800146 via headset port 2) Silvertongue Direct Connect 3) Soundpro Direct Connect 4) Jabra Direct Connect 5) Plantronics H top & A10-16	7000 series has 2.5mm jack however phone casing impedes connection of the cord. Use direct connect to handset port. Can program release key: Press Menu, Advanced Program (no 2), OK, scroll down to number 5 (ear mic), select OK. Make calls with speaker button. Don't use B10 on IP handsets.
Aria 8000 series also known as iPECS	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	Has headset port.
Aria LKD30D, LKD30LD	1) Jabra Headset with GN8800146 via headset port 2) Silvertongue Direct Connect 3) Soundpro Direct Connect 4) Jabra Direct Connect 5) Plantronics H top & A10-16	7000 series has 2.5mm jack however phone casing impedes connection of the cord. Use direct connect to handset port. Can program release key. Program: TRAN/PNG, 5, 7 enables, TRAN/PNG, 5, 7 disables; MON is used to answer and end calls.

Equipment Type	Headset Type	Set up Information
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LG GD36D, KD36D

1) Silvertongue Headset & ST7000 Acoustic Limiter
 2) Soundpro Headset & Amp
 3) Jabra Headset & Amp
 4) Plantronics H top & Amp

Aristel
 AV Series
 DKP10, DKP30, DKP31, DKP33
 DKP50, DKP51, DKP53,
 DKP53B

1) Silvertongue Headset & ST7000 Acoustic Limiter
 2) Soundpro Headset & Amp
 3) Jabra Headset & Amp
 4) Plantronics H top & Amp

To programme release/headset key press speaker #53#

KP10, KP30, DKP30X

1) Silvertongue Headset & ST7000 Acoustic Limiter
 2) Soundpro Headset & Amp
 3) Jabra Headset & Amp
 4) Plantronics H top & Amp

To programme release/headset key press speaker # 56

DKP50X
 DV Series

1) Silvertongue Headset & Amp Cord with M002
 2) Soundpro Headset & Curly Cord part# SP5025
 3) Jabra Headset & Curly Cord GN88000146
 4) Plantronics H top & Modified SP9007 Cable with 2.5mm plug

M002 modification suits the 2.5mm headset jack for corded phones (charges apply)

If using handset port programme headset key #56

Aspect

Teleset 2, Teleset 3

1) Silvertongue Direct Connect
 2) Soundpro Direct Connect
 3) Jabra Direct Connect
 4) Plantronics H top & A10-16

Can be programmed
 Use either LHS or RHS port

Winset

1) Jabra Direct Connect
 2) Silvertongue Headset & ST7000 Acoustic Limiter
 3) Soundpro Headset & Amp
 4) Plantronics H top & A10-16

Can be programmed

Aurora

ACC3100 / 103 Mini-COM

1) Silvertongue Headset & ST7000 Acoustic Limiter
 2) Soundpro Headset & Amp
 3) Jabra Headset & Amp
 4) Plantronics H top & Amp

Audioline

Tel6, Tel7, Tel8, Tel17, Tel18,
 Tel25, Tel51, AUB3, AUB4
 502, 503, 505, 506,
 Phone Easy

1) Telephone Headset Pack
 2) Silvertongue Headset & ST7000 Acoustic Limiter
 3) Soundpro Headset & Amp
 4) Jabra Headset & Amp
 5) Plantronics H top & Amp

Cannot be programmed.

Avaya / Lucent

1603

1) Silvertongue Headset & ST7000 Acoustic Limiter
 2) Soundpro Headset & Amp
 3) Jabra Headset & Amp
 4) Plantronics H top & Amp

1608 IP
 1616IP

1) Plantronics H top with HIS-01 cord
 2) Soundpro Direct Connect with Reverse RJ (M004)
 3) Jabra Headset with R cord (GN88000106)

HIS-01 cord part# 72442-01

Equipment Type	Headset Type	Set up Information
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Avaya IP Telephone Series 1 : 4606, 4612, 4624 Series 2 : 4602, 4620, 4630	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Plantronics H top with HIP-01 cord 4) Jabra Direct Connect	HIP-01 cord part# 61804-01 Option 4 - receive levels need to be checked NOTE: Use HIP cord for 4620 pre 2004 manuf date & HIC cord for post 2004 manuf date 4621 SW: if using Soundshield go to Options>AGS Setting>Disable AGC
Avaya INDeX IP/Office 2030, 2060, 2050, 2050IR	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	Use B10 to swap between handset/headset
2402, 2410, 2420 Series 4621 IP Phone	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & HIC-01 cable	HIC-01 cord part# 49323-01
ACD Consoles Call Master 3 Call Master 4	1) Silvertongue Headset & ST7000 Acoustic Limiter with 2 prong plug 2) Soundpro Headset & Amp with 2 prong plug 3) Jabra Headset & Amp with 2 prong plug 4) Plantronics H top & Amp with 2 prong plug	Option 2 - MIC setting C, compatibility switch B Option 4 - Setting 1 on M12 Amp
Call Master 5 Call Master 6	1) Plantronics H top only 2) Silvertongue Headset & Amp Cord 3) Soundpro Headset & Amp Cord 4) Jabra Headset & B Cord	Call Master 5 & 6 already have Plantronics Vista cord attached to unit. Remove Plantronics Vista cord for Options 2, 3 & 4
Call Master 603 Call Master Plus Attendant Console 302	1) Silvertongue Headset & ST7000 Acoustic Limiter with 2 prong plug 2) Soundpro Headset & Amp with 2 prong plug 3) Jabra Headset & Amp with 2 prong plug 4) Plantronics H top & Amp with 2 prong plug	Option 2 - Adjust Mic setting to C Option 4 - Setting 1 on M12 Amp
4400 Series, 4610	1) Plantronics H top with HIC-01 cord 2) Silvertongue Headset & ST7000 Acoustic Limiter 3) Soundpro Headset & Amp 4) Jabra Headset & Amp 5) Plantronics H top & Amp	HIC-01 cord part# is 49323-01
5400 Series 5420, 5610	1) Plantronics H top with HIC-01 cord 2) Silvertongue Direct Connect 3) Soundpro Direct Connect 4) Jabra Direct Connect 5) Plantronics H top & A10-16	HIC-01 cord part# is 49323-01
IP Series 5601, 5602, 5608, 5620	1) Plantronics H top with HIC-01 cord 2) Silvertongue Headset & ST7000 Acoustic Limiter 3) Soundpro Headset & Amp 4) Jabra Headset & Amp 5) Plantronics H top & Amp	HIC-01 cord part# is 49323-01

Equipment Type	Headset Type	Set up Information
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6408D+M Series 6416D+M Series 6424D+M Series	1) Plantronics H top with HIC-01 cord 2) Silvertongue Headset & ST7000 Acoustic Limiter 3) Soundpro Headset & Amp 4) Jabra Headset & Amp 5) Plantronics H top & Amp	HIC-01 cord part# is 49323-01
6408D+ 6416D+ 6424D+	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Plantronics H top with HIC-01 cord 4) Jabra Direct Connect	Telephone needs to be programmed with a release/headset key to deactivate calls. Remove the telephone handset and plug headset into socket, all calls via headset only or use B10.
7400 Series 7401, 7401 Plus 7406, 7406 Plus 7407, 7407 Plus 7410, 7410 Plus 7434, 7444 & 7444 Plus	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	Phone must be programmed with a release key
8400 Series 8403 8410B 8410D 8434DX	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	Plug into headset socket, will lose the use of the handset. Can be programmed. Reverse handset wall mounting hook to keep handset from depressing hook.
9101, 9103	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	Connect via handset port, can use B10 to swap between handset/headset.
Voiceworks CS Voiceworks ACS - 910, 930, 930a, 960a	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	
9620, 9630, 9640, 9650	1) Silvertongue Direct Connect with reversed RJ (M004) 2) Soundpro Direct Connect with reversed RJ (M004) 3) Jabra Headset with R Cord 4) Plantronics H-top with HIS cable	Connect via headset port. GN smart cord doesn't work.
AT&T Digital	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	

Electronic Hookswitch for Wireless Headsets:

Use Plantronics AWH65 headset/EHS for 2410, 2420, 4610/4610SW, 4620/4620SW, 4621/4621SW, 4625/4625SW, 4630, 4630SW, 5410, 5420, 5620, 6414D+M, 6424D+M, 9620, 9630

Use Jabra EHS GN14201-19 for 4610, 4620, 4620SW, 4621, 4621SW, 4622, 4622SW, 4625, 4625SW, 4630, 4630SW, 5420, 5620

Use Jabra EHS GN14201-20 for 5410, 5610, 6416D+M, 6424D+M, 9620, 9650. Use either Jabra EHS with 2610

British Telecom (BT)

Dealing room system 12000, 601, 80/30, 60/50 CT100, CT250	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	May require 6x4 modular stub and socket cables
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CISCO

7911, 7912 IP Phones	1) Silvertongue Direct Connect with reversed RJ (M004) 2) Soundpro Direct Connect with reversed RJ (M004) 3) Jabra Headset & R Cord	Headset connects via handset port. Can use B10 to swap between handset/headset. B10 setting A1 on 7912. B10 setting A4 on 7911.
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Equipment Type	Headset Type	Set up Information
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7902, 7905, 7910, 7970, 7971, 7960, 7940 7962G IP Phones 6921, 6941, 6961	1) Silvertongue Headset & Amp Cord 2) Soundpro Headset & Amp Cord 3) Jabra Headset & B Cord 4) Plantronics H top & SP9007	Dedicated headset port *CS60 in handset port only, use New Call/End Call key with handset on hook. 7960: CS60 settings w/out HL10: connect to headset port, Config 4, tx B rx 3.
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7920	1) Silvertongue Headset & Amp Cord with M002 2) Soundpro Headset & Curly Cord part# SP5025 3) Jabra Headset & GN88000146 Cord 4) Plantronics H top & SP9003	M002 modification suits the 2.5mm headset jack for corded phones (charges apply)
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Electronic Hookswitch for Wireless Headsets:
 Use Plantronics HHC Electronic Hookswitch (Polaris part# AP-4) instead of HL10 handset lifter with any Plantronics Wireless Headset.
 Use Jabra HHC Adapter with GN9350 or GN9120 EHS versions instead of GN1000 handset lifter (Polaris part# GN14201-16).
 Compatible on: 7921, 7942G, 7945G, 7962G, 7965G, 7975G with SIP firmware version 8.3(3) or higher. Set phone settings: Settings>Device Config>Media Config>Headset Hookswitch Control>Enabled.

Commander

Commander AN	Not Compatible	Hardwired but can be converted to modular plug
Commander BN	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp S12 not compatible	Cannot be programmed
Commander D	1) Silvertongue Headset & Amp Cord 2) Soundpro Headset & Amp Cord 3) Jabra Headset & B Cord 4) Plantronics H top & SP9007	Headset program (SPKR) 626 (SPKR)
Commander E	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	Option 2 - System setting C
Commander F	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	
Commander HX	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	Headset program - press #151# Handset program - press #150#
Commander I	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	Can be programmed
Commander N	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	Only if hardwired cord has been modified Option 4 - Setting No 1 on M12

Equipment Type	Headset Type	Set up Information
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Commander NT
Principle
Advantage
Standard
Economy

- 1) **Silvertongue Direct Connect**
 - 2) Soundpro Direct Connect
 - 3) Jabra Direct Connect
 - 4) Plantronics H top & A10-16
 - 5) Silvertongue Headset & ST7000 Acoustic Limiter
 - 6) Soundpro Headset & Amp
 - 7) Jabra Headset & Amp
 - 8) Plantronics H top & Amp
- S12 not compatible**

The Economy station does not have a headset socket. Set Amp through handset socket. Handsfree key will operate as headset release key when headset is in use.

Commander S206, 408, 824

- 1) **Silvertongue Headset & ST7000 Acoustic Limiter**
- 2) Soundpro Headset & Amp
- 3) Jabra Headset & Amp
- 4) Plantronics H top & Amp

**Commander S207, 416, 620
Commander T105**

Not Compatible

Hardwired

Commander T106, 210

- 1) **Silvertongue Headset & ST7000 Acoustic Limiter**
- 2) Soundpro Headset & Amp
- 3) Jabra Headset & Amp
- 4) Plantronics H top & Amp

Commander Elite

- 1) **Silvertongue Direct Connect**
- 2) Soundpro Direct Connect
- 3) Jabra Direct Connect
- 4) Plantronics H top & A10-16

Headset port

Commander Vision

- 1) **Silvertongue Direct Connect**
- 2) Soundpro Direct Connect
- 3) Jabra Direct Connect
- 4) Plantronics H top & A10-16

Headset connects via handset port. Can use B10 to swap between handset/headset.

**Commander Connect
760/40, 760/41**

- 1) **Silvertongue Direct Connect**
- 2) Soundpro Direct Connect
- 3) Jabra Direct Connect
- 4) Plantronics H top & A10-16

Headset port
Use programming buttons to select headset mode.

Datapoint

Infoswitch ACD

- 1) **Silvertongue Headset & Amp Cord**
- 2) Soundpro Headset & Amp Cord
- 3) Jabra Headset & B Cord
- 4) Plantronics H top & SP9007

Requires D modification - phone specific product

DBA

SmartTalk 308

- 1) **Silvertongue Headset & ST7000 Acoustic Limiter**
- 2) Soundpro Headset & Amp
- 3) Jabra Headset & Amp
- 4) Plantronics H top & Amp

Smarttalk TNG3

- 1) **Silvertongue Headset & ST7000 Acoustic Limiter**
- 2) Soundpro Headset & Amp
- 3) Jabra Headset & Amp
- 4) Plantronics H top & Amp

DeTeWe

**OpenCom 100 Series
731P, 751P**

- 1) **Plantronics H Top with cord part# 38340-01**

Use CS60 with AP1
No GN1000 or HL10

DORO

Congress 100, 200, 305

- 1) **Silvertongue Direct Connect**
- 2) Soundpro Direct Connect
- 3) Jabra Direct Connect
- 4) Plantronics H top & A10-16

Dedicated headset port

Equipment Type	Headset Type	Set up Information
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AFTI 20, 22, 30, 40
CRT10

- 1) **Silvertongue Headset & ST7000 Acoustic Limiter**
- 2) Soundpro Headset & Amp
- 3) Jabra Headset & Amp
- 4) Plantronics H top & Amp

Ericsson

ASB30 Console
ASB100 Console
ASB900 Console

- 1) **Silvertongue Headset & ST7000 Acoustic Limiter**
- 2) Soundpro Headset & Amp
- 3) Jabra Headset & Amp
- 4) Plantronics H top & Amp

Lemo Plug required - supplied by Ericsson
Option 2 - Amp Mic Setting C
Option 4 - M12 Amplifer Setting 1
Headset/release key can be programmed

ACP1000

- 1) **Silvertongue Headset & ST7000 Acoustic Limiter**
- 2) Soundpro Headset & Amp
- 3) Jabra Headset & Amp
- 4) Plantronics H top & Amp

BCS 150 - Console 2754

- 1) **Silvertongue Headset & ST7000 Acoustic Limiter**
- 2) Soundpro Headset & Amp
- 3) Jabra Headset & Amp
- 4) Plantronics H top & Amp

Lemo Plug required - supplied by Ericsson
Option 2 - Amp Mic Setting C

BCS 150 - 2751, 2752,
2755, 2753

- 1) **Silvertongue Headset & ST7000 Acoustic Limiter**
- 2) Soundpro Headset & Amp
- 3) Jabra Headset & Amp
- 4) Plantronics H top & Amp

Can be programmed.
Can use direct connect headsets but receive may be low.

BP24, 40, 50
BP8-111c

- 1) **Silvertongue Headset & ST7000 Acoustic Limiter**
- 2) Soundpro Headset & Amp
- 3) Jabra Headset & Amp
- 4) Plantronics H top & Amp

Select

- 1) **Silvertongue Headset & ST7000 Acoustic Limiter**
- 2) Soundpro Headset & Amp
- 3) Jabra Headset & Amp
- 4) Plantronics H top & Amp

Headset switch on phone

MD110/ BP150/ BP250/
MD Express
199/ 202/ 203
DBC 2011, 22401
Dialog 3000 Series 3201/ 3202/
3203 /3210/ 3211/ 3213/
Console 2663

- 1) **Silvertongue Headset & ST7000 Acoustic Limiter**
- 2) Soundpro Headset & Amp
- 3) Jabra Headset & Amp
- 4) Plantronics H top & Amp

Can be programmed
Can use direct connect headsets but receive may be low.

Dialog 4000 Series for
MD110, 4220 Lite

- 1) **Silvertongue Headset & ST7000 Acoustic Limiter**
- 2) Soundpro Headset & Amp
- 3) Jabra Headset & Amp
- 4) Plantronics H top & Amp

No headset port or release key
Can use direct connect headsets but receive may be low.

4222/4223/4224/4225

- 1) **Silvertongue Direct Connect**
- 2) Soundpro Direct Connect
- 3) Jabra Direct Connect
- 4) Plantronics H top & A10-16

Headset port with release key
Note: On 4222, CS60 only works in handset port.
4222 needs bluetack to affix handset lifter.

IP Series 4422, 4425

- 1) **Silvertongue Direct Connect**
- 2) Soundpro Direct Connect
- 3) Jabra Direct Connect
- 4) Plantronics H top & A10-16

DBC-503, 214

- 1) **Silvertongue Headset & ST7000 Acoustic Limiter**
- 2) Soundpro Headset & Amp
- 3) Jabra Headset & Amp
- 4) Plantronics H top & Amp

Cannot be programmed

Equipment Type	Headset Type	Set up Information
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Tempo 281 / 96i	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	
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Dialog 2561	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	No headset port
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DBC 22201, 22301	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	Headset port
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Fujitsu

F600 Series - Attendant (610 / 620 / 640) Console, AT-I, AT-II, AT-III, AT-IV	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	Can be programmed
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E600 Essence - Attendant Console, DTEL48D, FDT-1, FDT-3, FDT-4, WINATT Consoles (E630 / E650)	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	Can be programmed
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F9600 Series - ATTCOON D6, ATTCOON D7, MLDTI, MLDTII, MLDTIII, MLDTIV, DT12DS, DT24DS	1) Plantronics H top with Fujitsu Cord 2) Silvertongue Headset & ST7000 Acoustic Limiter 3) Soundpro Headset & Amp 4) Jabra Headset & Amp 5) Plantronics H top & Amp	Fujitsu Cord part# 21847-06
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F9600 Series - AT, ET Phones	1) Jabra Direct Connect with R Cord	R Cord has reversed RJ
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Coral - TA-2002 / TA2002 BL TA-2002H / TA-2002HBL DST (Digital std tel) DKT-1110 / DKT- 1110 BL DXT-2320 / DKT-2320 BL DKT-2321 / DKT-2321 BL DKT-2322 / DKT-2322 BL GKT 4320 / GKT 4320 BL	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	Headset key can be programmed by technician from maintenance console
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Flexset 280D	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	If using B10: setting 4B
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GPT Plessey

M3000/M5000	1) Silvertongue Headset & ST7000 Acoustic Limiter with PL plug 2) Soundpro Headset & Amp with PL plug 3) Jabra Headset & Amp with PL plug 4) Plantronics H top & Amp with PL plug	PL Plug also known as BPO 431 or BPO Left - phone specific product
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Equipment Type	Headset Type	Set up Information
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ISDX MKI, MKIII, MKIII A, MKIV Screen Console	1) Silvertongue Headset & ST7000 Acoustic Limiter with PR plug 2) Soundpro Headset & Amp with PR plug 3) Jabra Headset & Amp with PR plug 4) Plantronics H top & Amp with PR plug	PR Plug also known as BPO 430 or BPO Right - phone specific product Option 2 - MIC setting C Option 4 - Setting 1 on M12 Amp
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ISDT, ISDT300 DX 20 Console	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	
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CDSS System	1) Silvertongue Headset & ST7000 Acoustic Limiter with J plug 2) Soundpro Headset & Amp with J plug 3) Jabra Headset & Amp with J plug 4) Plantronics H top & Amp with J plug	J Plug also known as BPO 420 (phone specific product) Option 2 - MIC setting C Option 4 - Setting 1 on M12 Amp
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M8/M8+ Handset M1000/M2000	Not Compatible	
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Hyundai Handsets	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	For HX, program headset with handset on receiver ### (on) and ##* (off) Option 4 - Setting 5 on Amp
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Hybrex DK1-21, DK2-21, DK3-21, DK6-21, DK6-31, DK6-33	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	Headset Mode "Speaker 775" Headset Mode "Speaker 775" Some phones are Bluetooth enabled but can not be used with BT headsets that require passwords (eg Voyagers or Jabra M5390)
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KPU61H, AK1-21	1) Plantronics H top with Fujitsu Cord 2) Silvertongue Headset & ST7000 Acoustic Limiter 3) Soundpro Headset & Amp 4) Jabra Headset & Amp	Headset Mode "Speaker 775"
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DK1-31, DK3-31, DK3-33, AK1-23, KPU61, KPU62, KPU63, AK1-22	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	Headset Mode "Speaker 775" KPU63 cannot be programmed
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IPC IQMX Trading Turret	1) Plantronics H-top with SP9018	Connect via B10 switcher Do not use A10-16 All wireless will work
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Interquartz 9825, 9826, 9836, 9837 IQTEL80, IQTEL300, IQTEL500 IQ50, IQ90, IQ250, IQ450, IQE2, IQE3 Studio Series 20 / 25	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	For option 3 & 4, turn handset volume on phone down & use Amp to control volume. Phone cannot be programmed, will need to lift handset on/off hook to answer/end calls.
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IQTEL300 Headset mode IQTEL500 Headset mode	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	
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Equipment Type	Headset Type	Set up Information
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IQ350, IQ550, 260 , 360
333, 560, 750, IDEA
330, 331

- 1) **Silvertongue Headset with Amp Cord**
- 2) Soundpro Headset with Amp Cord
- 3) Soundpro Direct Connect
- 4) Jabra Direct Connect
- 5) Plantronics H top with SP9007

Options 1, 2 & 5 choose V on switch under phone.
Options 3 & 4 choose P on switch under phone.

Leader

Leaderphone HS Series
726, 852, 1025HS, 1026,
1026HS

- 1) **Silvertongue Headset with Amp Cord**
- 2) Soundpro Headset & Amp Cord
- 3) Jabra Headset & B Cord
- 4) Plantronics H top with SP9007

1026HS has Polarity switch - use V for Amps cord, P for Direct connect cords.
On 1025HS, switch says "Type 1" or "Type 2"

Handsets

- 1) **Telephone Headset Pack**
- 2) Silvertongue Headset & ST7000 Acoustic Limiter
- 3) Soundpro Headset & Amp
- 4) Jabra Headset & Amp
- 5) Plantronics H top & Amp

Cannot be programmed. Need to lift handset on/off hook.

Linksys

PHB1100, PHM1200

- 1) **Silvertongue Headset & Amp Cord**
- 1) Soundpro Headset & Amp Cord
- 2) Jabra Headset & B Cord
- 3) Plantronics H top & SP9007

SPA901

- 1) **Silvertongue Headset & ST7000 Acoustic Limiter**
- 2) Soundpro Headset & Amp
- 3) Jabra Headset & Amp
- 4) Plantronics H top & Amp

SPA921, SPA922, SPA941,
SPA942, SPA962

- 1) **Silvertongue Direct Connect with M002**
- 2) Soundpro Headset & Curly Cord part# SP5025
- 3) Jabra Headset & GN88000146 Cord
- 4) Plantronics H top & Modified SP9007 cable with 2.5mm plug

M002 modification suits the 2.5mm headset jack for corded phones (charges apply)

Matrix

EON48, NEO10

- 1) **Silvertongue Direct Connect**
- 2) Soundpro Direct Connect
- 3) Jabra Direct Connect
- 4) Plantronics H top & A10-16

Mitel

SX2000 - Console & Handset

- 1) **Silvertongue Headset & ST7000 Acoustic Limiter**
- 2) Soundpro Headset & Amp
- 3) Jabra Headset & Amp
- 4) Plantronics H top & Amp

16E/24E - Superset 3 & 4

- 1) **Silvertongue Headset & ST7000 Acoustic Limiter**
- 2) Soundpro Headset & Amp
- 3) Jabra Headset & Amp
- 4) Plantronics H top & Amp

Equipment Type	Headset Type	Set up Information
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Consoles 6, 7, 7000PC	1) Silvertongue Headset & ST7000 Acoustic Limiter with 2 prong plug 2) Soundpro Headset & Amp with 2 prong plug 3) Plantronics H top with P10 Amp 4) Jabra Headset & Amp with 2 prong plug	
SuperSet 4000 Series 4015, 4025, 4125, 4150	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	
5000 & 5200 Series IP Phones 5001, 5005, 5010, 5020, 5020i, 5140, 5201, 5205, 5215, 5220, 5230, 5240, 5330, 5340	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	5001, 5201 cannot be programmed - use headset and amp 5005, 5205 release key programmable All others have headset port and release key as standard. 5330/5340 cannot use lifter - phone is angled too high
5550 IP Phone	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	No handset cradle so cannot use handset lifter; use answer key to take calls with wireless headset.

NEC

AT3 / AT3B / AT30	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	
NEAX 7400 ICS - SN694, SN626 SN708, HA630Z Also known as ETJ series	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	Option 2 - Amp Mic Setting C Option 4 - Setting 1 on M12 Amp Phone has existing NEC Slim line K plug, (2 prong) Amp connects into K Plug.
Dterm 8DC, 16DS, 16DD, 24DS Also known as ETJ series	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	If phone has existing NEC ADA1 adapter, direct connect headset is recommended and then phone can be programmed.
NEAX7400IMX - SN716 Dterm DTP8, DTP16D (65 series) Dterm 75 Also known as ETJ series	1) Silvertongue Direct Connect* 2) Soundpro Direct Connect* 3) Jabra Direct Connect 4) Plantronics H top & A10-16	Can be programmed by phone technician Models vary, so not all will have a headset port - use headset and amp *Noise Canc works best on DTP16D
DTP32D	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	Can be programmed by phone technician
NEAX2400 - SN611 Console (2400 SDS) Also known as ETE series	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	Remove large plate under unit by lifting lever on right side. Slide plate towards you. Set the four position to D.
NEAX 2400 - HA630Z Console, SN626 Also known as ETE series	1) Plantronics H top with M12 Amp (no batteries) with 2 prong plug 2) Silvertongue Headset & ST7000 Acoustic Limiter with 2 prong plug (comes with power pack) 3) Soundpro Headset & Amp (no batteries) with 2 prong plug 4) Jabra Headset & Amp (no batteries) with 2 prong plug	Setting 1 on M12 Setting A on A1000, Mic on C, still might be muffled.

Equipment Type	Headset Type	Set up Information
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NEAX 2400 - Dterm HB, Dterm IIB, DtermIII, Dterm 6D Dterm 16D, Dterm V Also known as ETE series	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	Dterm 6D, 16D & V can be programmed by phone technician
NECD3, D5	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	D5 can have release key. Option 4 - Amp may require cable to be reversed
Ranger AK	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	Option 4 - if buzzing occurs, reverse cable on Amp
Ranger DK/NDK Also known as ETW series	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	If phone has existing NEC ADA1 adapter, direct connect headset is recommended and then phone can be programmed
NDK9000 Also known as ETW series	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 3) Plantronics H top & Amp	Option 2 - Amp Mic Setting C
Ranger Pro - DTU8 (Pro Talk) DTU16D (Pro Exec) DTU32D (Pro Mstr)	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	Can be programmed by phone technician
Xen Axis, Master - DTU Handsets IPK / Look / Exec / Pro	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	Can be programmed by phone technician
Xen Alpha Handsets - DTB Handsets Talk / Vision Handsets	1) Silvertongue Headset & Amp Cord 2) Soundpro Headset & Amp Cord 3) Jabra Headset & B Cord 4) Plantronics H top & SP9007	Cannot be programmed
Xen Topaz Handsets - Topaz Talk Topaz Vision	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	No headset port
Dterm i Series, Aspire ITR 8D3A	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	Headset/release key can be programmed by NEC technician via phone.
Electra Elite Dterm Series E DTU-8, DTU-8D, DTU-16, DTU-16D, DTU-32, DTU-32D, DTP-8, DTP-8D, DTP-16, DTP-16D, DTP-32, DTP-32D	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	
DTR 16D	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	
DT300 IP Phone	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	

Equipment Type	Headset Type	Set up Information
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Nitsuko

DX Series	<ol style="list-style-type: none"> 1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16 	Can be programmed by technician or lift handset on/off hook.
TX Series	<ol style="list-style-type: none"> 1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp 	

Nortel/Meridian/Exicom

SL-1, 100 Digital	<ol style="list-style-type: none"> 1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp 	
Meridian - M1250 Console, M1309 ACD Handset M2216 ACD Handset	<ol style="list-style-type: none"> 1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp 	M1250 requires K (2 prong) plug Can be programmed by phone technician. Turn handset volume down, use Amp to control volume.
M2006, M2008, M2317 M5216, M5316 (aka 578/19)	<ol style="list-style-type: none"> 1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp 	Can be programmed by phone technician
M2216	<ol style="list-style-type: none"> 1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16 	Connect to handset port
M2616, M6320	<ol style="list-style-type: none"> 1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16 	Can be programmed by phone technician
M2250 Console	<ol style="list-style-type: none"> 1) Silvertongue Headset & ST7000 Acoustic Limiter with 2 prong plug 2) Soundpro Headset & Amp with 2 prong plug 3) Jabra Headset & Amp with 2 prong plug 4) Plantronics H top & P10 Amp 	Console volume down, use Amp to control volume. Can use wireless headset with 2 prong plug; cannot use handset lifter.
GSX Range, GDK Range - Elite, Aria 2 Button, 8 Button, 30 Button, Director	<ol style="list-style-type: none"> 1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp 	Can be programmed by phone technician. Turn handset volume down, use Amp to control volume. Option 4 for GSX, GDK, setting 1 and no batteries in Amp.
3901	<ol style="list-style-type: none"> 1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp 	
Business Series Terminals T7100	<ol style="list-style-type: none"> 1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp 	
1002, 1004, 1007, 1120e 1140e, 1150e IP Phones 2002, 2004, 2007 IP Phones	<ol style="list-style-type: none"> 1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16 	Unit has headset port and release key 1140 angle too steep for handset lifter

Equipment Type	Headset Type	Set up Information
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M3902	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	
M3903, M3904, M3905, M7208, M7310, M7308, M7316 M7324, M7900, T7208, T7316 NT8B20, NT8B30, NT8B40, NT8B50, NTZK23AA	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	Or use headset and amp via headset port to allow onhook use CS60: rotary setting = 1; TX under base = B; RX on rear = 2.
Exicom Goldstar KD36W	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	Connect to handset port
BCM Series (Business Call Manager)	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	
OKI		
IP-10DS U-24D	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	Can programme ans/release key
IP-20DHF	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	
Ri-30D	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	Program speaker button for headset: Menu, Others, No.2 Headset/Handset, No.3 Headset 1
Oricom		
TP29	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	Set polarity switch to "2"
Panasonic		
KXT Range (analogue) 123210, 123220, 123235, 123250, 1232TD 2332, 2315, 2260 KX-T7750AL	1) Telephone Headset Pack 2) Silvertongue Headset & ST7000 Acoustic Limiter 3) Soundpro Headset & Amp 4) Jabra Headset & Amp 5) Plantronics H top & Amp	Option 2, 3 & 4 - Phones can't be programmed, need to lift handset on/off hook
Analogue Proprietary handsets 7030, 7050A, 7250AL, 7450, 7330, 7350, 7665, KX-F50	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	
KXT AL Range 7220, 7230, 7235, 7433, 7560 Digital Proprietary handsets KX-T7433AL, T7436AL, T7425AL	1) Soundpro Direct Connect with B10 switcher 2) Soundpro Direct Connect with reversed RJ 3) Jabra Headset & R Cord 4) Plantronics H top & A10-16 with reversed RJ	Option 1 - B10 setting is 1, selection B Headset programming - press PROGRAM, dial 999, dial 1 for handset or 2 for headset, followed by STORE, PROGRAM

Equipment Type	Headset Type	Set up Information
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Analogue handsets KX-T7730AL KX-TG2421, KX-TG2431 KX-TG5821, 5822, 5838, 5839	1) Silvertongue Headset & Amp Cord with M002 2) Soundpro Headset & Curly Cord part# SP5025 3) Jabra Headset & GN88000146 Cord 4) Plantronics H top & modified SP9007 Cable with 2.5mm plug	M002 modification suits the 2.5mm headset jack for corded phones (charges apply)
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Hybrid IP-PBX Range KX-T7633AL, T7630AL, T7625AL, KX-T7667 DP Handsets KX-DT333, KX-DT343, KX-DT346	1) Silvertongue Headset & Amp Cord with M002 2) Soundpro Headset & Curly Cord part# SP5025 3) Jabra Headset & GN88000146 Cord 4) Plantronics H top & Modified SP9007 Cable with 2.5mm plug	M002 modification suits the 2.5mm headset jack for corded phones (charges apply)
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Phillips 7655	1) Silvertongue Direct Connect with reversed RJ 2) Soundpro Direct Connect with reversed RJ 3) Jabra Headset & R Cord	
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D1200 Console	1) Silvertongue Headset & ST7000 Acoustic Limiter with 2 prong plug 2) Soundpro Headset & Amp with 2 prong plug 3) Jabra Headset & Amp with 2 prong plug 4) Plantronics H top & P10 Amp	
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D1200 Handsets 30P, IS Series, SBX Range	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	
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Sopho S and Sopho K Console	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	Requires D Plug, also known as FKS plug (Phone specific product)
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Sopho S and Sopho K Handsets	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	
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Polaris NRX Business Telephones NRX-1, NRX-4	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	Need to lift handset on/off hook to answer/end calls.
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NRX-2H, NRX-3, NRX-5, NRX-6H	1) Silvertongue Headset & Amp Cord 1) Soundpro Headset & Amp Cord 2) Jabra Headset & B Cord 3) Plantronics H top & SP9007	Phones have headset port and release key. Recommend CS60/HL10 rather than GN9330/GN1000 because you can't hear the incoming call beeps.
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Equipment Type	Headset Type	Set up Information
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NRXEVO250, NRXEVO350, NRXEVO450	1) Silvertongue Headset & Amp Cord 1) Soundpro Headset & Amp Cord 2) Jabra Headset & B Cord 3) Plantronics H top & SP9007	Phones have headset port, release key and supervisor port (no Y cord req'd). For wireless use HL10; cannot hear incoming beeps when using GN1000.
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Polycom IP Telephones

IP300, IP430, IP500, IP600	1) Soundpro Direct Connect with leatherette ear cushion 2) Jabra Direct Connect 3) Plantronics H top & A10-16	Silvertongue DC not recommended - transmit & receive very low. Also cannot use handset lifters.
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IP330, IP601	1) Silvertongue Headset & Amp Cord with M002 2) Soundpro Headset & Curly Cord part# SP5025 3) Jabra Headset & GN88000146 Cord 4) Plantronics H top & Modified SP9007 Cable with 2.5mm plug	M002 modification suits the 2.5mm headset jack for corded phones (charges apply)
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Electronic Hookswitch for Wireless Headsets:

Use Plantronics Electronic Hookswitch (Polaris part# 38438-01) instead of HL10 handset lifter with any Plantronics Wireless Headset. Use Jabra HHC Adapter with GN9350 or GN9120 EHS versions instead of GN1000 handset lifter (Polaris part# GN14201-17). Compatible with Polycom IP 320*/330*, 430, 550, 560, 650 and 670.
 *Also requires SP9013

Rockwell

Sectra View 1, 2, Set Convergence	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Plantronics H top & E10 Amp 4) Jabra Headset & Amp	Option 2 - Amp Mic Setting C
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Transend	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Plantronics H top & MX10 4) Jabra Headset & Amp	
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Spectraset 150	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	
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Samsung

DCS, DCS 70 & DCS Compact SLTe, 6B Basic, STD 12B, LCD24B, LCDIvory 24B, Economy digital	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16 Note: On iDCS 8D Handset, Spro10ND is better than Spro10D.	To enable ANS/RLS key press TRSF 110 then 20 for handset or 21 for headset and press TRSF to store. ANS/RLS light will be on to indicate headset is active. *For DCS #151# for ON and #150# for OFF*
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DX Series	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	
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DCS Gateway	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	
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Equipment Type	Headset Type	Set up Information
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HX - Standard or Executive Keystation	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	To enable ANS/RLS key press TRSF 110 then 20 for handset or 21 for headset and press TRSF to store. ANS/RLS light will be on to indicate headset is active.
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DS 5000 Series DS 5021D	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	
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DECT Handsets (SPR5000)	Not Compatible	
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Fax Machines SF150, SF110T, SF1600, SF2900M, SF4000, SF4100, SF4120, SF5500, SF5600, SF6050	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	
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ShoreTel IP 110, IP 115	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	
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IP 212K, IP 230, IP 230g, IP 265, IP 560, IP560g IP565g	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	Dedicated headset port with built-in amplifier Handset lifter won't fit 565g is Bluetooth Compatible
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Softphone	1) Any USB Headset	
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Siemens ISDX System - Console MK1 MK111, MK111A, MKV1	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	Occasionally requires U plug, also known as BPO 430 - phone specific product
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ISDX System ISDT, ISDT300, QLINK agent set	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	Wiring varies, compatibility is not guaranteed.
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ISDX System - ISDT 300+ M8 / M8+ / M1200 / M2000	Not Compatible	
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ISDX System Multiline ML16S/M3000	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	Requires U plug, also known as BPO 430 - phone specific product. Turn handset volume down, use Amp to control volume.
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CDSS System Console	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	Requires U plug, also known as BPO 430 - phone specific product. Turn handset volume down, use Amp to control volume.
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Hicom 110/120/130 Ultrasat standard Comfort Ultrasat	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	Release key programmable, replaces handsfree function but only available on version 2 with comfort phone.
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Equipment Type	Headset Type	Set up Information
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Hicom 100 - T8, T16D	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	
Hicom 100 - T16	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	
Hicom 400 / 300 / 118 / 150 Optiset E - Entry / Memory Basic Standard / Advance	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	Can be programmed Plug into handset socket, will lose the use of the handset.
Advance Plus	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	Plug into handset socket
EMS Attendant Console 12000, 601, 80/30, 60/60	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	Requires M plug - phone specific product
2 Wire Telephones Profiset 10 & 30 Set 211, Set 221	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	
PC Based Optiset	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	Requires adapter set AC2 between handset and Amplifier. Adapter available as an accessory with Hicom.
Optipoint 400, 500 Entry and Economy	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	
Optipoint 400, 500 Standard and Advance	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	

Electronic Hookswitch for Wireless Headsets:
 Use Plantronics HHC Electronic Hookswitch (Polaris part# AP-1A) instead of HL10 handset lifter with any Plantronics Wireless Headset.
 Use Jabra HHC Adapter with GN9350 or GN9120 EHS versions instead of GN1000 handset lifter (Polaris part# GN14201-10).
 Compatible with: Siemens Optipoint 410/420 Std/Adv, Optipoint 500 Basic/Std/Adv/Eco Plus Optipoint 600 (all with Optipoint acoustic adapter version 10 or higher)
 Compatible with HiPath 500 V5, HiPath 1220 v2.1 (Build 032), HiPath 2000 V1, HiPath 3000 V4.0 SMR7 or HiPath 4000 V1.

Snom 300, 320, 360, 370	1) Soundpro Direct Connect	Soundpro is the only brand that works on these phones.
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SOX / Tennyson Handset	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	0 is headset off, 1 is headset on Use speaker/handsfree button for headset operation. Use setting No 5 to adjust volume.
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Equipment Type	Headset Type	Set up Information
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Sun Moon Star

Digital Key System

- 1) **Silvertongue Headset & ST7000 Acoustic Limiter**
- 2) Soundpro Headset & Amp
- 3) Jabra Headset & Amp
- 4) Plantronics H top & Amp

Tandberg

150MXP Videophone

- 1) **Silvertongue Headset & Amp Cord with M002**
- 2) Soundpro Headset & Curly Cord part# SP5025
- 3) Jabra Headset & GN88000146 Cord
- 4) Plantronics H top & Modified SP9007 Cable with 2.5mm plug

M002 modification suits the 2.5mm headset jack for corded phones (charges apply)

If using CS60 through headset jack use SP9013 cable.

Telstra

Access 25 & 35
Access 228, 248

- 1) **Silvertongue Headset & ST7000 Acoustic Limiter**
- 2) Soundpro Headset & Amp
- 3) Jabra Headset & Amp
- 4) Plantronics H top & Amp

Telstra Slim 50

Not Compatible

Handset is hardwired

Telstra E PABX

- 1) **Silvertongue Headset & ST7000 Acoustic Limiter**
- 2) Soundpro Headset & Amp
- 3) Jabra Headset & Amp
- 4) Plantronics H top & Amp

Touchfone 200, 300, 400
Executive
T1000S
T1000CND

- 1) **Telephone Headset Pack**
 - 2) Silvertongue Headset & Amp Cord
 - 3) Soundpro Headset & Amp Cord
 - 4) Jabra Headset & B Cord
 - 5) Plantronics H top & SP9007
 - 6) Silvertongue Headset & ST7000 Acoustic Limiter
 - 7) Plantronics H top & Amp
- S12 not recommended**

Phone cannot be programmed, need to lift handset on/off hook to answer/end calls.
Option 2, 3, 4 & 5 - will lose use of handset.

*On T1000 need KJBOX to use handset via amp or Soundshield. Connect handset curly cord to Kjbox to amp handset port.

M5216 P ACD
(discontinued)

- 1) **Silvertongue Direct Connect**
- 2) Soundpro Direct Connect
- 3) Jabra Direct Connect
- 4) Plantronics H top & A10-16

Dedicated headset port.
Headset auto select (Program) (Headset)
Recommend Spro10ND with leather not foam

M6320

- 1) **Silvertongue Direct Connect**
- 2) Soundpro Direct Connect
- 3) Jabra Direct Connect
- 4) Plantronics H top & A10-16

Two headset ports for training (no Y cord required)

M7310N

- 1) **Silvertongue Direct Connect**
- 2) Soundpro Direct Connect
- 3) Jabra Direct Connect
- 4) Plantronics H top & A10-16

Dedicated headset port

Freedom 500

- 1) **Plantronics H top with 3.5mm right angle QD cord**

Part number of cord is SP9027

Spectrum M5316 P Prof

- 1) **Silvertongue Headset & ST7000 Acoustic Limiter**
- 2) Soundpro Headset & Amp
- 3) Jabra Headset & Amp
- 4) Plantronics H top & Amp

Amp can be plugged into headset or handset socket (direct connect headsets may cause low receive volumes)

Equipment Type	Headset Type	Set up Information
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Spectrum BT450	1) Silvertongue Headset & Amp Cord 2) Soundpro Headset & Amp 3) Jabra Headset & B Cord 4) Plantronics H top & SP9007	Dedicated headset port
Spectrum M5317	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	Amp can be plugged into headset or handset socket. Direct Connect headsets may cause low volume.
Toshiba Strata CT, Strata DK PABX with: Handsets 2500 Series Handsets 3500 Series	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	If customer has DK/HEAD adaptor from Toshiba, can use direct connect DKT 2000 series: use GN Smart Cord on setting 7.
Uniden FP099, FP103, FP105	1) Silvertongue Headset & ST7000 Acoustic Limiter 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	
Zultys ZIP2x2, ZIP53i	1) Silvertongue Direct Connect 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16	Connect via handset port, leave handset on hook. GN1000 doesn't fit ZIP2 models.
ZIP4x4, ZIP4x5	1) Silvertongue Direct Connect with M002 2) Soundpro Headset with Curly Cord part# SP5025 3) Jabra Headset & GN88000146 Cord 4) Plantronics H top & Modified SP9007 Cable with 2.5mm plug	2.5mm headset port M002 modification suits the 2.5mm headset jack for corded phones (charges apply)
ZIP4x4L	1) Silvertongue Headset & ST7000 Acoustic Limiter with 2 prong plug 2) Soundpro Headset & Amp with 2 prong plug 3) Jabra Headset & Amp with 2 prong plug 4) Plantronics H top & P10 Amp	PC headsets with soundcard conn also work in headset port. Wireless units - use handset port.